

## Logan Zero

The Logan Zero initiative aims to end homelessness and rough sleeping in the Logan region through a collaborative, person-centred and data-driven approach.

Logan Zero partners are united by a shared belief that homelessness is solvable. Partner organisations share information and work together to achieve better outcomes for people experiencing homelessness and to drive systemic changes. Through system improvements, the 'functional zero' approach aims to have more people exiting from homelessness than entering at any one time.

Since Logan adopted the Advance to Zero methodology in 2022, over 1,800 households have been added to a real time By-Name List, enabling a deeper understanding of homelessness in Logan. During this time, data sharing, collaboration and collective action between partners has also improved, leading to better outcomes.

Logan Zero is part of a national movement to end homelessness in local communities led by Australian Alliance to End Homelessness.

The Logan Zero initiative is supported by the Ellen Whitty Trust and hosted by YFS Ltd.



## Advance to Zero Framework for ending homelessness

The Advance to Zero project has a change framework shared by Zero initiatives across the country. This framework guides the development of localised, place-based strategies, using proven solutions to ensure homelessness is rare brief and non-recurring.

### A SHARED VISION

To prevent, reduce and end homelessness, starting with rough sleeping, by ensuring that when it does occur, it is rare, brief and once-off, as measured by functional zero.

### FOUR INTERCONNECTED APPROACHES TO ENDING HOMELESSNESS

Housing First principles

Person-centred, based on lived experience

Data-driven improvement

Place-based collaboration

### SEVEN CORE ACTIVITIES

1. Prevention

2. Assertive outreach

3. Common triage

4. Real-Time By-Name List

5. Service coordination

6. Leadership and advocacy

7. Affordable and supportive housing

### IMPROVEMENT CYCLES

Targeted action planning

Quality data

Reduce homelessness to functional zero

Expand solutions to other targets cohorts

*"The Zero framework (provides) an evidence based process that supports the sector to effectively coordinate the limited resources available, improving housing outcomes for people experiencing homelessness"*

Evaluation participant

**LOGAN  
ZERO**

**aaeh**  
australian alliance  
to end homelessness



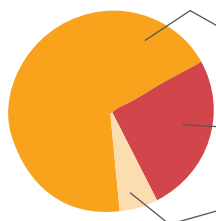
# Key vulnerabilities for people experiencing homelessness in Logan

Between July 2024 and July 2025, 500 households completed the Australian Homelessness Vulnerability Triage Tool (AHVTT).

This data provides insights into the housing and support needs of people experiencing homelessness in Logan.

This information assists connecting individuals and families with appropriate housing, healthcare and community services according to their current circumstances.

## Households



### Households included:

- 340 individuals
- 129 families with children
- 31 youth (under 25)



### Households consisted of:

- 522 adults
- + 157 children (under 18)

## Homeless history

**1Y 11M** average time homeless

**33Y** longest time homeless

**76%** of households were rough sleeping



### Safety

- 39%** did not feel safe where they slept
- 57%** experienced violence within the past year
- 44%** lost or left housing because they experienced violence.



### Health

- 57%** have a diagnosed mental health condition
- 45%** have a serious ongoing health problem
- 40%** regularly use substances such as drugs or alcohol.



### Daily needs

- 27%** do not have access to food and water when hungry or thirsty
- 45%** do not have enough money every fortnight to take care of needs besides housing
- 44%** do not have people they can rely on or care about them.



### System usage

- 14%** were taken in an ambulance to hospital 5 or more times in the past year
- 22%** went to the emergency department 5 or more times in the last year
- 19%** were admitted to the hospital for 5 or more nights in the past year.

In July 2024, the AHVTT replaced the Vulnerability Index Service Prioritisation Decision Assistance Tool (VI-SPDAT). The AHVTT was developed by the Australian Alliance to End Homelessness (AAEH) in partnership with front line services, First Nations representatives and people with lived experience.

Household types: Individual adults (>= 25 years old), Individual youths (16-24 years old), Families with children (under 18).

# Project development

To support project development, from 2022 to 2024, the Griffith Centre for Systems Innovation worked with the Logan and Brisbane Zero initiatives as a learning partner and developmental evaluator.

## Key evaluation findings

Since 2022 the Zero Projects have evolved in terms of both approach and outcomes.

### Key findings include:

#### Strengthened collaboration and collective action

Partners are working together in more meaningful ways. Trust has grown significantly and a real sense of collective responsibility for outcomes is starting to develop.

#### Improved collection and sharing of data

The number of partners contributing data is moving towards a critical mass of participation. That means that project data is more reflective of the homelessness situation. Enhanced visibility makes outcomes more possible.

#### Strategies focusing on specific cohorts are creating demonstrable outcomes

Supporting specific cohorts through focused subgroups has built stronger collaborations across the partnerships and created demonstrable outcomes for high acuity groups, such as First Nations people over 45 years old (Brisbane) and rough sleeper hotspots (Logan).

The evaluation found that collaborative, coordinated place-based approaches are effective, and that continued investment is needed to sustain momentum.

*"The data brings about a better understanding to find solutions."*

Evaluation participant

#### Growing contribution to systemic change

Data is driving advocacy for systemic change and is influencing behaviours in the sector. Shared language, improved collaborative decision making and positive outcomes are all generating greater interest, shifting mindsets, and providing a basis for further investment.

#### People at risk of and experiencing homelessness are increasingly at the centre

The thoughtful and rigorous use of tools such as journey and systems maps demonstrate how both initiatives are turning data, people's experiences with the homelessness system, collective analysis and narrative into evidence to support advocacy for better outcomes.

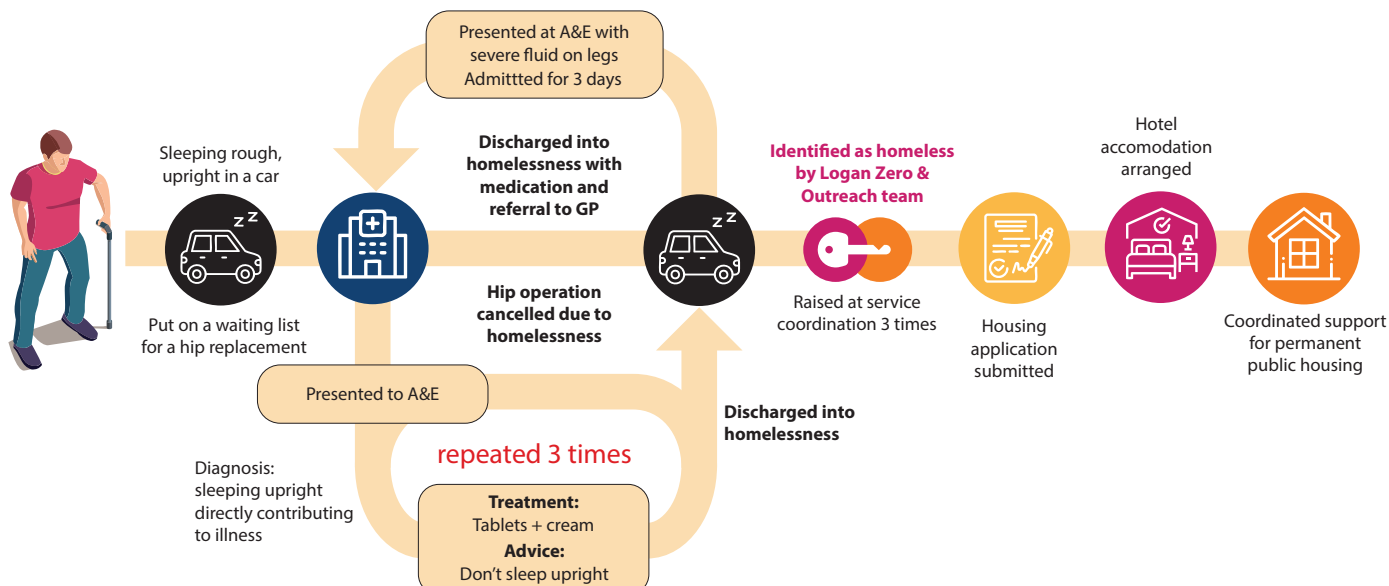
## Journey map: Bob's journey to permanent housing

Bob\* is a middle-aged man with complex health issues. He sustained a serious work-related brain and neck injury ten years ago, which resulted in mobility issues and personality changes. He was susceptible to infection and needed a hip

replacement. When Logan Zero and the YFS Outreach team connected with Bob he had been discharged from hospital into homelessness three times. They provided practical, coordinated support to secure permanent public housing

for Bob. Since then, he has reported better management of his health conditions, improved wellbeing and feeling safe and secure in his tenancy.

*\*name changed for privacy*



# Future focus

Logan Zero will continue to focus on what works to end homelessness:



## 2025 priorities

### The intersection of health and homelessness

Logan is home to many rough sleepers who are experiencing severe health and mental health conditions. The interface between the housing and health systems can be challenging to navigate. Many rough sleepers are reporting increasing presentations to emergency departments and discharges from hospital into homelessness. This impacts on the individual and increases the demand on emergency services.

Logan Zero will continue advocacy in this space, including the development of a working group to address hospital discharges into homelessness.

### Regional Southeast Queensland collaboration

With the transition to a shared database in 2024, collaboration between Zero Projects in Queensland has never been stronger. These campaigns will now be able to better understand the transient nature of homelessness across Brisbane, Logan and Gold Coast communities. This data will inform deeper understanding of system effectiveness and improvement opportunities at a regional level. This scope will be gradually expanded with the welcoming of other Zero Projects within Queensland.



For more information contact  
[loganzero@yfs.org.au](mailto:loganzero@yfs.org.au)

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ACN 167 122 527

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